

Upcoming exit of the Corporate Virtual Private Network Service

We are writing to let you know about the exit of Telstra's Corporate Virtual Private Network (CVPN).

What Is CVPN?

Telstra's CVPN enables customers with multi-location premises to link their Australian and international premises together into an integrated Dial Plan.

For further information please refer to Our Customer Terms in the link below:

[Contract - https://www.telstra.com.au/content/dam/tcom/personal/consumer-advice/pdf/business-a-full/bg-vpn.pdf](https://www.telstra.com.au/content/dam/tcom/personal/consumer-advice/pdf/business-a-full/bg-vpn.pdf)

Why are we exiting CVPN?

CVPN has been in operation since the 1990s, but service numbers for these features have been declining rapidly. CVPN is also supported by legacy equipment that is nearing end of life.

Cease sale and Cancellation

From **30 November 2018** you will no longer be able to order any CVPN services. All CVPN Services will be cancelled from **31 May 2019**.

Alternative services

Wholesale Business Voice IP may suit requirements as an alternative offering. Please refer to: www.telstrawholesale.com.au/products/apps-services/businessvoice.html

Working with you through to closure

We are here to ensure you are well supported by Telstra Wholesale and we will assist you during the exit of CVPN. Please contact your Service Manager if you have any questions.